

## 2009 Model Year 52" BRAVIA® Series LCD Television Extended Warranty — LCD Panel Claim Form



Please use this claim to submit for reimbursement of out-of-pocket television LCD Panel replacement costs on KDL52XBR9, KDL52Z5100 Sony LCD televisions (“Affected Models”).

**You must provide BOTH a copy of your purchase receipt of a qualifying TV model and LCD Panel service receipt dated on or before November 30, 2012.**

Incomplete information or claims will not be processed. For cheque delivery by mail, please allow 8-10 weeks following Sony’s receipt of properly completed claim. Replacement of parts other than the LCD panel are not covered by this program. All submissions must be postmarked no later than November 30, 2012. Offer limited to Canadian resident end users who paid out-of-pocket fees for LCD Panel estimates and/or repairs for an Affected Model and is limited to costs of LCD Panel and labour expenses to replace it. Submitted materials become Sony property and will not be returned. Delivery to P.O. Boxes will not be accepted. Sony reserves the right to request additional information to validate a claim, making it subject to applicable postal regulations. In consideration for Sony making this offer and by your claim submission, you agree to release Sony of Canada Ltd. and its affiliates, including without limitation, Sony Electronics Inc. and Sony Corporation (Japan), from any and all claims for damages, loss, cost, expense or liability both known and unknown, which you may have incurred in connection with the LCD Panel of your affected television set.

Offer available to end user consumers only and is not transferable. Offer is not available to providers, obligors, underwriters, or administrators of performance service plans, buyer protection plans, or other warranty or extended warranty programs. This offer is not part of the Sony limited warranty and all other terms of the Sony limited warranty continue to apply.

### **Customer Information**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone#: \_\_\_\_\_

### **TV Model Information**

Sony TV Model Number: \_\_\_\_\_

Serial Number (located on the back of the TV): \_\_\_\_\_

Example:



Date of Purchase: \_\_\_\_\_ Retailer Where Purchased: \_\_\_\_\_

**Service Information**

Name of Servicer: \_\_\_\_\_

Date of Service: \_\_\_\_\_

Cost of Repair/Service Evaluation (dollars): \_\_\_\_\_

Evaluation fee: \$ \_\_\_\_\_

Parts: \$ \_\_\_\_\_

Labour: \$ \_\_\_\_\_

**Total: \$** \_\_\_\_\_

Description of Repair / Other Information: \_\_\_\_\_

I wish to receive information from Sony about products, services, premium programs, contests and offerings that may be of interest to me. For a copy of our Privacy Code, please visit our website at [www.sony.ca/privacy](http://www.sony.ca/privacy) or call 1-888-494-7669

**You must include:**

- (1) Copy of Purchase Receipt (dated on or before June 30, 2010)
- (2) Copy of Service Receipt (dated on or before July 31, 2012)
- (3) This Completed Form

**CLAIM FORM SUBMISSION MUST BE POSTMARKED BY November 30, 2012**

**Mail this completed form to:**

**Sony of Canada Ltd.**

**Attn: Customer Information Centre**

**115 Gordon Baker Road**

**Toronto, Ontario, M2H 3R6**

**For questions, please call (877) 899-7669.**